

## Job Description – Solution Strategist

### **Overview:**

TechLegs Solutions Inc. is actively supporting the recruitment of a **Solution Strategist Level 3** for one of our esteemed clients based in New Brunswick, Canada.

As a Solution Strategist you will support the Corporate Platforms and Digital Solution Services (CPADSS) Web Content Management (WCM) team with systems built using Adobe Experience Manager (AEM).

AEM is a critical component of our client’s online presence and was upgraded from a legacy version to a cloud-based solution in the Fall of 2023. While the upgrade was successful, a small number of legacy components remain that are in the process of being decommissioned.

CPADSS and the WCM team utilize an Enterprise Agile delivery framework called SAFe as their operating model.

### **Project Duration:**

The successful candidate will be required on a full-time basis a period of one (1) year (maximum of 220 billable working days), **commencing April 1, 2025 and ending on March 31, 2026.**

The client reserves the right to truncate the engagement, as needed. Client may extend the engagement by **up to two additional one-year extensions** if it deems necessary.

### **Qualification:**

- A bachelor’s degree in Computer Science or a related discipline. An equivalent combination of education and experience may be considered.
- Minimum 3 years of experience supporting information systems specific to government service delivery agencies.
- Minimum 2 years of experience with teams that leveraged Agile delivery approaches.
- Minimum of 1 year of recent experience (in the last 3 years) supporting Adobe Experience Manager Cloud 6.5.

### **Asset Qualification:**

Solution Strategist Level 3 will work for the CPADSS WCM team to provide support services and technical expertise, including:

- Technical expertise regarding AEM and remaining legacy Internet and Intranet system components.
- Technical expertise to lead ongoing post-cloud migration cleanup activities, including server decommissioning.
- Operational support (e.g., system planning, system upgrades, server log reviews, and troubleshooting) for the AEM platform and legacy Internet and Intranet systems.
- Other related tasks as assigned by the WCM Scrum Master.

**Experience Required:**

Requirement	Desired Experience
Recent experience within the past five years as a Solution Strategist.	3 years
Demonstrated experience with enterprise/organization cloud adoption and cloud architecture, infrastructure, and technologies.	2 years
Proficient in networking, security, service assurance, governance automation, monitoring, application runtime platforms, and data and storage services.	2 years
Experience working in a complex integration and connectivity environment involving vendor applications and vendor cloud platforms, including design, documentation, coding, testing, and implementation of APIs, webservices and related best practices.	2 years
Demonstrated experience in technology-related practice development (e.g., ongoing business system support, SaaS governance, and cloud performance management.)	2 years
Excellent analytical, problem-solving, and decision-making skills.	5 years
Ability to work independently, with a high level of self-direction, and to confidently engage and collaborate with team members and stakeholders at all levels.	3 years

**Deliverables:**

The successful candidate must deliver the following to successfully complete the engagement:

- Assist in the development, implementation, maintenance and support of technical architecture relating to the Adobe Experience Manager (AEM) Cloud platform and on-premises intranet and internet infrastructure.
- Manage content and applications across platforms for public facing sites under our domain.
- Manage user and site security on the AEM Platform and troubleshoot issues.
- Manage AEM Admin Console for our client.
- Conduct periodic reviews of the AEM runbook.
- Analyze and implement resolutions to reports generated by Adobe, such as bot traffic, cache hit ratio, and the like.
- Engage with stakeholders; plan and execute server upgrade and decommissioning activities.
- Participate daily in SAFe Agile practices and write user stories and execute them.
- Coordinate problem resolution with the software vendor, Adobe, and/or appropriate in-house personnel.
- Report status and progress of assigned activities to Scrum Master.
- Complete other tasks and duties as assigned by the Scrum Master.

### Operational Requirements:

- The successful candidate will have the option of working remotely within NB, Canada for the duration of the engagement, but only at the clients request and consent. If the successful candidate would prefer to work onsite in Fredericton, NB, office space and resources for the duration of the engagement will be provided.
- Travel outside the city of Fredericton is not expected. If the candidate is based outside the Fredericton region, it is the candidate's responsibility to make necessary arrangement to travel from their current place of stay to Fredericton and the Fredericton area.
- The client reserves the right to have candidate attend periodic in person meetings on site if required and prior notice will be given, for making necessary arrangements.
- Office hours are Monday - Friday 8:15 AM – 4:30 PM AST. Some after hours and weekend work may be required for the successful candidate, however, any overtime or work during non-business hours must be approved in advance.
- The candidate must be available to start work immediately in New Brunswick on the date specified (**April 01,2025**).

### Reporting Structure:

The successful candidate will report to the Product Owner, Web Content Management.

### Selection Process:

The following *may* be required prior to final selection or award:

- an interview, either in-person or via telephone, may be utilized to verify experience and qualifications
- demonstration of documentation produced
- administration of a test to the candidates to gauge practical application of their skills and knowledge
- a confidentiality agreement with TechLegs Solutions / client, and
- assignment of all intellectual property rights, including copyright, for all deliverables, consultation, and services to client
- References may be contacted to verify the candidature. Poor or inconsistent references, or failure to provide reachable references, may result in disqualification

We appreciate all applicants for their interest; however, only those selected for further consideration will be contacted.

If this role aligns with your skills and interests, please send your updated resume to [hr@techlegs.com](mailto:hr@techlegs.com) by January 10, 2025, and we will contact you to discuss the next steps.

**Best Wishes,  
TechLegs Solutions Team**